

Frequently Asked Questions About Rebuild Hope

1. What is our Mission?

Rebuild Hope aims to engage thousands of individual Americans in a collective effort to improve the lives of current and former U.S. servicemen and women who have suffered life-altering injuries since September 11, 2001 and their caregiving families.

2. What is unique about Rebuild Hope?

Rebuild Hope is the only national 501(c)(3) non-profit that

- Operates a website that supports self-directed donations to individual beneficiaries
- Provides up to \$2500 in transitional financial assistance to both veterans and active service members
- Distributes 100% of donations designated for beneficiaries
- Provides sponsorship funding to other military support organizations

3. How does Rebuild Hope work?

Rebuild Hope operates an online financial support network which brings donors and recipients together. Beneficiaries display personal profiles and specific requests for assistance; donors either advise Rebuild Hope as to how they would like their donations to be distributed or ask Rebuild Hope to make this decision in their behalf.

4. Who is eligible to receive financial assistance?

Rebuild Hope serves veterans and active members of the regular military, the Reserves and National Guard who suffer from service-ending physical and/or non-physical injuries and their immediate caregiving family. Injuries need not be combat-related.

5. What types of needs qualify? How much assistance is provided?

Rebuild Hope provides “*transitional financial assistance*”, that is, funds designed to help beneficiaries deal with financial problems during transitional times. At this time up to \$2400 is available in any 12 month period. While that may not seem like a lot, it *does* make a big difference in reducing financial hardships. It means an extra \$200 a month towards apartment rental or childcare for a year or \$400 a month for a half year. Rebuild Hope intends to raise the amount provided to individuals as our donor capacity allows. Visit www.rebuildhope.org/request_criteria.php to view the kinds of needs that are eligible.

6. Does Rebuild Hope provide “*emergency financial assistance*”?

Not currently. On Rebuild Hope donors respond to specific requests and it may take many donors and several months to fulfill a particular need. In the future Rebuild Hope might offer some form of emergency financial assistance.

7. How does Rebuild Hope screen recipients?

Rebuild Hope works with the military, the Veterans Administration and private sector military support organizations to identify and qualify beneficiaries. Many of these are members of the California Statewide Collaborative (directory at www.rebuildhope.org/casc.php).

8. How are specific needs identified and verified?

Applicants submit specific requests along with transaction records and affidavits.

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9. Does Rebuild Hope require recipients to disclose information such as names, photographs and addresses in their personal profiles?

Rebuild Hope respects the privacy of its beneficiaries. While we do encourage them to share some personal information so donors can respond to who they are and what they need, the beneficiaries decide what specific information is actually displayed on our website.

10. What percentage of donations is actually distributed to beneficiaries?

100% of donations *designated for beneficiaries* are distributed.

11. How can donors direct their donations?

Donors can choose one of the following options:

- (a) Designate a donation to be distributed to a specific beneficiary
- (b) Advise Rebuild Hope to distribute a donation to a specific beneficiary
- (c) Authorize Rebuild Hope to select a beneficiary for a donation
- (d) Designate a donation to be used to fund Rebuild Hope operations

12. Are donations tax-deductible?

Rebuild Hope is a public benefit corporation with a tax exemption under rule 501(c)(3) of the Internal Revenue Service so donations made under options (b), (c) and (d) are eligible for a tax deduction. The IRS does NOT allow donations made with option (a) to be tax deductible.

13. How often must a donor make a donation?

This is entirely up to a donor. Here are some options:

- (a) Make a one-time donation to a single beneficiary
- (b) Donate many times to a single beneficiary
- (c) Donate to several different beneficiaries
- (d) Donate to Rebuild Hope

14. How can one make a donation?

Donations can be made with either a credit card (online) or a check. Checks should be made payable to Rebuild Hope Inc. and sent to Rebuild Hope 365 Ambar Way, Menlo Park, CA 94025.

15. What is the history of Rebuild Hope?

Rebuild Hope was founded in November 2007 by a small team of Silicon Valley executives and publicly announced on February 29, 2008. Initial service planning and website development began in the summer of 2007.

16. How does Rebuild Hope pay for its “overhead”?

Rebuild Hope accepts donations designated for its operations and will pursue grants in the future.

17. Does Rebuild Hope need volunteers?

Rebuild Hope is run entirely by volunteers and we are currently expanding rapidly. Visit our website to learn about our team and volunteer opportunities. We look forward to talking to you.